



Specialist provider of Portable and Medical Oxygen Solutions

TESTIMONIALS FOR PURE O2

The representative was very good, very supportive. He told me exactly when the machine was going to arrive and it did. One of his colleagues called me after the sale to make sure all was well. It was excellent service all in all.

Mr Bains – Leicester (Eclipse)

Everything was fantastic. The representative was so helpful. I have got my life back again. I can go out with my friends, I am very happy!

Helen Barrett – Kent (Freestyle)

Very good, very quick and efficient, considering the machine came from Manchester to Gibraltar. The service was as good as it could have been.

Mr Butler – Gibraltar (Kroeber)

The representative was ever so accommodating, very efficient, very personable, a lovely chap. He was very understanding. Everything was clear and straight forward. It all went very smoothly.

Rebecca Dawkins – Southampton (Freestyle)

No problems at all. The representative was very helpful and friendly.

Anonymous – Dorset (Freestyle)

Excellent service! The representative went out of his way to explain everything. Pure O2 is a very competent company.

Christine Hatcher – Kettering (Eclipse)

Pure O2 did exactly what they said they would do!

Mr McNeil – Northampton (Eclipse)

Since having the Eclipse Portable Oxygen Concentrator I have had two weekends away. I am very pleased. It is so convenient and easy to use and it has given me so much freedom. It's great!

Mrs Sloan – Worcester (Eclipse)

The representative was very informative. The response was quick. There was a hassle free service and the delivery was very quick too. The representative answered all the relevant questions. It was an excellent service!

Sheila O'Leary, Martin House Hospice – Wetherby (Kroeber)

We will definitely order from Pure O2 in the future. We were very happy with the service that we received.

Portland Hospital – London



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TESTIMONIALS FOR PURE O2 *continued*

First class service. So glad that I bought the machine. I am delighted. I've got so much freedom!

John James – Glasgow (Freestyle)

Thank you very much for a great product. It does what it says and has given me a new found freedom and courage to venture outside again. I would recommend you and your products to anyone!

Philippa Sherriffs – London (Freestyle)

The machine is a joy to have. It really is to my wife's benefit. Thank you!

Mr Beckett – London (Freestyle)

It has changed my life completely and I was given great service when buying the machine.

George Collins – Dumfries (Eclipse)

The service was brilliant from the time the representative came down to see me to receiving the machine. It has made a big difference to my life. It's so much easier than carrying cylinders around all the time. I'm very happy!

John Howlett – Somerset (Freestyle)

Everything is absolutely fine. The rep was brilliant. The machine is really easy to use and we are really pleased with it. It means that my husband can get out a lot more.

Mrs Sullivan – Shropshire (Freestyle)

You responded to my request very quickly. I have used the machine for going for exercise, which is great! The representative's service was very good. The service overall was fantastic!

Peter Horwood – Swindon (Eclipse)

My Respiratory Nurse told me that by using the machine three times on holiday abroad, it will pay for itself. It will also save me money every time I go away. I didn't realise this! The representative was excellent and it was the same when I called. I was given all the details that I required, very accurately.

Miss Black – Lanarkshire (Freestyle)

Everything is perfect! It is more efficient than I ever thought it would be. There was a very friendly atmosphere when the rep came to see me and excellent service. I am more than happy with everything.

Kevin Doyle – Manchester (Freestyle)

I bought the machine mainly for holidays but I have used it at home too and I am very happy with it. The rep was nice, companionable and very friendly. Thank you

Trevor Jones – Staffordshire (Freestyle)



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TESTIMONIALS FOR PURE O2 *continued*

It's a wonderful machine! It arrived on time and I am very pleased with everything.

George Campbell – Walsall (Freestyle)

The representative was very helpful. He showed us how to use the machine. Delivery was excellent. I am very pleased.

Mr Brown – Luton (Freestyle)

The machine has opened up a new lease of life for me. I can go anywhere in the world now. I thought that I would be housebound but as I said, it has given me a new lease of life.

Mrs J Harker – Rawcliffe (Freestyle)

I bought the machine for home use and for flying which is great as it is compact to take on the plane. It's great that we have been offered a device that is able to do this.

Tom Bowell – Birmingham (Eclipse)

I would like to thank you for your excellent customer care. I had a call from your competitor in the south, making all sorts of claims about how they were better than yourselves. Well, the proof was in the pudding etc, very well done! My wife is getting along very well with the Freestyle and we are sure it solves our problems whilst travelling. It is so refreshing to find good customer service in whatever field but particularly in the area of healthcare. Once again, many thanks.

Barrie Leadbeater – Scotland (Freestyle)

Hope this is of some help to you but if I can be of any more help please dont hesitate to call me and once again a huge thank you again to you and Adele you are both absolute 'diamonds'. I will be in touch again as we are hoping to get away in September as I have some documents to sign regarding our house over there and then we will be looking at 2 or 3 trips again in 2009. Should any of your prospective clients be unsure as to how good your machines are I would gladly speak to anyone to reassure them first hand as to how good they really are. Thanks again

Gill Sunderland (Tyne & Wear) FREESTYLE

Just to let you know that the concentrator which you kindly arranged to be couriered down from Manchester arrived safely. This e-mail is to thank you for your speedy and effective response to the problem and to thank you and Adele for all your help and courtesy. We are most grateful.

Jane Sheridan (HERTS) ECLISPE

I would like to thank you for the professionalism you have shown towards all my enquiries.

Helen Jones (South Wales) FREESTYLE

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